

Coming in April 2024  
to the NIH Clinical Center...

# Virtual Waiting Room

*Virtual Waiting Room is here to replace the traditional waiting room experience...*



Patients receive **automated appointment reminders** via text and/or email 7-days, 2-days, and 30-minutes in advance



Patients **check in for appointments** using their mobile devices



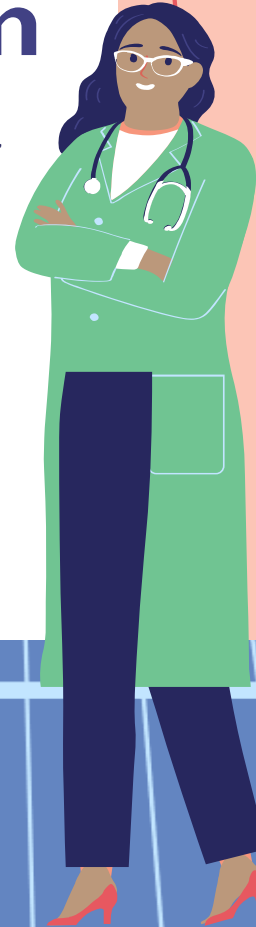
Patients **wait wherever** they desire (car, coffee shop, atrium, etc.) and await alert with further instructions



Patients receive **message regarding wait time status**



Patients receive **message when the care team is ready** to see them



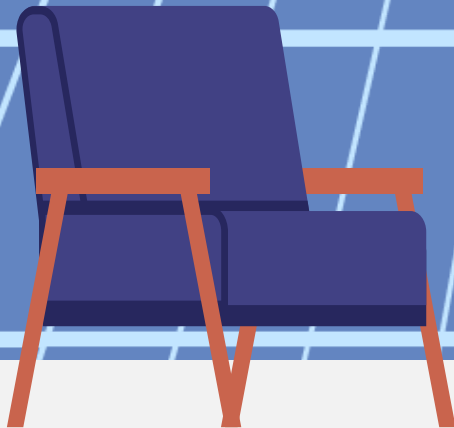
## NIH CC Early Adopters:

Outpatient Clinic 3 (OP3)

Outpatient Clinic 7 (OP7)

Radiation Oncology

CT



Have Questions? Need Virtual Waiting Room Support?  
Call 1-855-644-6445